

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final	Date: 2/25/2004
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Tiffany Bargeman/Debra Haraway
Date: 2/25/2004
Time: 10 - 11 a.m.
Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

✓ Gary Imes	✓ Kellie Fessler
✓ Betty Cogswell	✓ Evelyn Woodard
✓ Debra Merrill	✓ Debra Haraway
✓ Thelma Hayter	Others:
✓ Cheryl McQueen	✓ Tim Sullivan
✓ Joyce Sims	✓ Tiffany A. Bargeman
✓ Bobby Minish	
✓ Cathy Bennett	
✓ Paul Carr	

(Alt+C=✓)

Attendees:

Albemarle	Neuse
Catawba	New River
Centerpoint	Rockingham
Crossroads	
Eastpointe	Sandhills/Randolph
Edgecombe-Nash	Smoky Mountain
Guilford	
Johnston	VGFW
Lee-Harnett	Wake
Mecklenburg	Western Highlands

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Agenda:

Item No.	Topics
1.	Division and EDS Review Upcoming checkwrites – February 27, March 5, 12, 19. Tim Sullivan: update on adjustments for EOB 7000 BugCentral Status Key CSRs Operations Support - File Maintenance, Security, and Help Desk
2.	Area Programs Roll call Questions and comments about upcoming checkwrites – Feb. 27, March 5, 12, and 19. Agenda items <ul style="list-style-type: none"> • Approve February 11th meeting minutes for posting • TPA status • 8599 Macro Questions/comments for Jay Dixon Other Questions/comments Concluding remarks from DMH and/or EDS

ADMINISTRATION NOTES (10 A.M. DIVISION AND EDS REVIEW)

Item No.	Topics
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1. **Upcoming Checkwrites – Feb. 27, March 5, 12, 19**2. **Tim Sullivan: update on adjustments for EOB 7000**

File Maintenance, from Medicaid perspective, looked at codes. As of last Friday 2/20, everything was fine except H0040 code, which was one per day max and four per month. Definition that Medicaid had was four per month max. November and December bulletins contradicted each other. One said 4 per month max, and the other said 4 minimum.

Can only bill for four. Carol wanted them to submit 4 detail lines, but that wouldn't work.

Providers can bill one per day and up to four per month. If they bill three, they get paid for three. EDS is working with DMA to confirm that H0040 is set up correctly.

They reviewed all the codes. EDS has agreed to go back and adjust all EOB 7000 systematically. If manual adjustments have been submitted EDS will have their adjustments unit pull them aside. If manual adjustment are processed prior to the systematic adjustments then the systematically adjustment will get denied as a duplicate.

There are 3 million physician claims adjustments for 2003 due to retro active rate changes. The first million went through adjudication the weekend 2/20 they will be processed 2/27. The next million will go in 3/5 weekend. The final million will process 3/12.

EDS tested these in smaller batches to get estimate run time impact. This significantly increases time of cycle. This weekend's cycle, 2/27, may be 4-5 hours longer due to financial jobs/sorting of claims. Since first batch adjudicated last weekend, they won't need to go through Medical Policy. The impact – balancing in major jobs/IPRS cycle will begin 4-5 hours later.

Going into the next two checkwrites, 16-17 hours may be added to complete cycle. Our goal is to be done before the DB2 goes into Production.

The EOB 7000s systematic adjustments will be done after the 3 million physician claims adjustments are done.

EDS send out notification for next two checkwrites being potentially delayed.

BugCentral Status

6 on list, 5 in client review 1 in progress

Key CSRs

Adhoc Report for Auditors CSR 597 will be ready this afternoon.

Catawba's 1600 Adjustments will go in this week's (2/27) checkwrite.

3. **Operations Support – File Maintenance, Security, Help Desk**

Western Highlands is planning to assign and maintain their own attending provider numbers through the IPRS online system. We are not sure if Western Highlands is planning to end-date the attending providers for Trend, Blue Ridge and Rutherford-Polk?

ADMINISTRATION NOTES (10:30 AREA PROGRAMS CONFERENCE CALL)**Item No. Topics****1. Roll Call**

(See page 1 for meeting AP participants)

Please mute phones or refrain from excess activity to help with communications.

2. Review February 13 checkwrite results

(No checkwrite last Friday, no questions)

3. Questions/Comments about upcoming checkwrites – Feb. 27, March 5, 12, 19

Upcoming checkwrites are Feb. 27, March 5, 12, and 19.

Tim recapped physician rate adjustments discussed in first part of meeting. See discussion above in 10 a.m. meeting notes for details.

Will follow up with user alert.

Q: Have EOB 7000 errors been corrected?

A: Went through bulletins with DMA to make sure H codes were set up appropriate as far as these limitations. New HCPCS codes have been confirmed to be correct, but just need to clarify H0040 code with Carol. As soon as Carol verifies H0040 is set up correctly, EDS will pull all the claim denied with EOB 7000 and provide systematic adjustments. Adjustments won't be processed within the next three weeks due to physician adjustments – clogging up adjustments pipeline for next 3 weeks.

Q: Will you alert us to know when H0040 is fixed?

A: I'll send out list of codes impacted, but not before H0040 is fixed.

Q: What about those adjustments already submitted?

A: If you already sent in your adjustments, they'll go into the normal adjustment pipeline. If they get worked before system adjustments then the systematic adjustment will deny as a duplicate. The adjustments will not get paid twice.

4. Agenda items

Feb 11 meeting minutes accepted. Will send to be posted.

Heads up on CNDS XREF changes on race/ethnicity/language. CNDS cross ref and how it related to IPRS

Service will be down 4 hours Saturday from 1-5pm to implement changes. Phase 1 change - when entering race code of Hispanic it will convert to O Other. Major changes to be made in Phase 2 in May and June. May see differences in screens, so don't be alarmed. Should go smoothly. DMH and EDS have tested and DMH approved Phase 1 changes.

TPA status

No updates

5. Questions/comments for Jay Dixon

Does anyone have questions for Jay Dixon? If so we'll invite him to next meeting. Sandhills wants to ask about 1993 accounts.

ADMINISTRATION NOTES (10:30 AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
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6.	Other Questions/Comments
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Q: How long before we know something about codes that will be adjusted because we have questions on last RA.

A: As soon as Tim confirms H0040 with to Carol at DMA he will be sending out list of codes causing EOB 7000 errors.

Q: Residential: Billed for residential from August-December. The last checkwrite looked like it only paid 50 day, and rest was pended.

A: There is a 50 claim limit. Processed first 50 and pended rest. Pended ones should pick up in next checkwrite, (only 50) and continue subsequently processing 50 at a time. Will change when DB2 implementation.

7.	DMH and/or EDS concluding remarks
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None. Meeting adjourned

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI1.	7-23-03	DMH IT Services will perform follow-up procedures regarding jail diversion allocation.	Betty Cogswell Rick DeBell	Short term/long term solution proposed. Long term encompasses changes to the eligibility file; covers more than jail diversion.	No change	
AI2.	10-8-03	Western Highlands merger.	Rick DeBell	Communicate with Lisa and Wanda possible impacts resulting from the merger.	No change	
AI3.	10-22-03	Area Programs that have not sent their consolidated TPA: SE Regional, Davidson, Onslow, Neuse, Durham, Foothills, and Riverstone.	Paul Carr	EDS will perform follow-up procedures (receiving compliant 835 for these Area Programs who have not forwarded a consolidated TPA for EDS signature).		

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						